Jenna Chun

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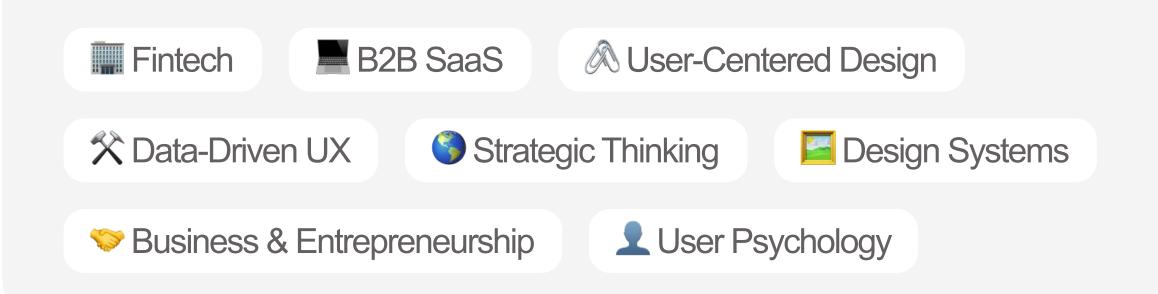
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Overview

Fintech & B2B SaaS Product Designer with 4+ years of experience in UX/ UI, design systems, and data-driven solutions. Skilled in A/B testing, and scalable design to enhance trust, efficiency, and engagement in financial experiences.

Interests





Product Designer (Full-time)

May 2023 - May 2024

Spendit | Seoul, South Korea

- Led UX/UI design for a B2B expense management platform, collaborating with engineers & PMs to increase task efficiency by 40%.
- Developed and maintained a scalable design system, reducing inconsistencies and accelerating feature rollout by 35%.
- Conducted user research & VoC analysis, leveraging CX insights to improve customer satisfaction by 43%.
- Designed and implemented A/B testing on onboarding flows, reducing support inquiries and increasing user retention.
- Created dashboard & analytics UI, simplifying financial reporting for users.
- Adapted fintech UX patterns from leading U.S. financial platforms (e.g., Stripe, Expensify, Ramp), ensuring compliance with international best practices.



Product Designer (Part-time)

- Sparklabs | Seoul, South Korea
- Developed high-fidelity prototypes in Figma, reducing development cycles by 30%.
- Worked on global SaaS solutions, ensuring seamless user experience for diverse international markets.



Product Designer (Full-time) *Watcha, Inc.* | *Seoul, South Korea*

Jan 2020 - Mar 2023

Jul 2024 - Nov 2024

- Designed personalized recommendation UX for a content platform with 300M+ users, optimizing engagement.
- Applied data-driven UX insights to Fintech UX at Spendit, improving usability and design consistency.

Education



Rhode Island School of Design (RISD)

Providence, RI, USA

Bachelor of Fine Arts (BFA) in Film/Animation/Video(FAV), minor in Art History

TRISD Scholarship 2015, 2016, 2017, 2019

Design Tools





Class of 2014

Class of 2019



Languages

Core Expertise & Impact

Fintech & B2B SaaS Expertise

Deep understanding of transaction processing, budget management, and data visualization.

Data-Driven UX

A/B testing, user research, and behavioral insights to drive engagement & efficiency.

Solution Design System Leadership

Experience in building scalable UI components for consistency & faster development cycles.

Global Perspective

Researched and applied UX patterns from leading international fintech and SaaS companies to design scalable, market-ready solutions.